

JINDAL COLLEGE FOR WOMEN
Jindalnagar, Bangalore



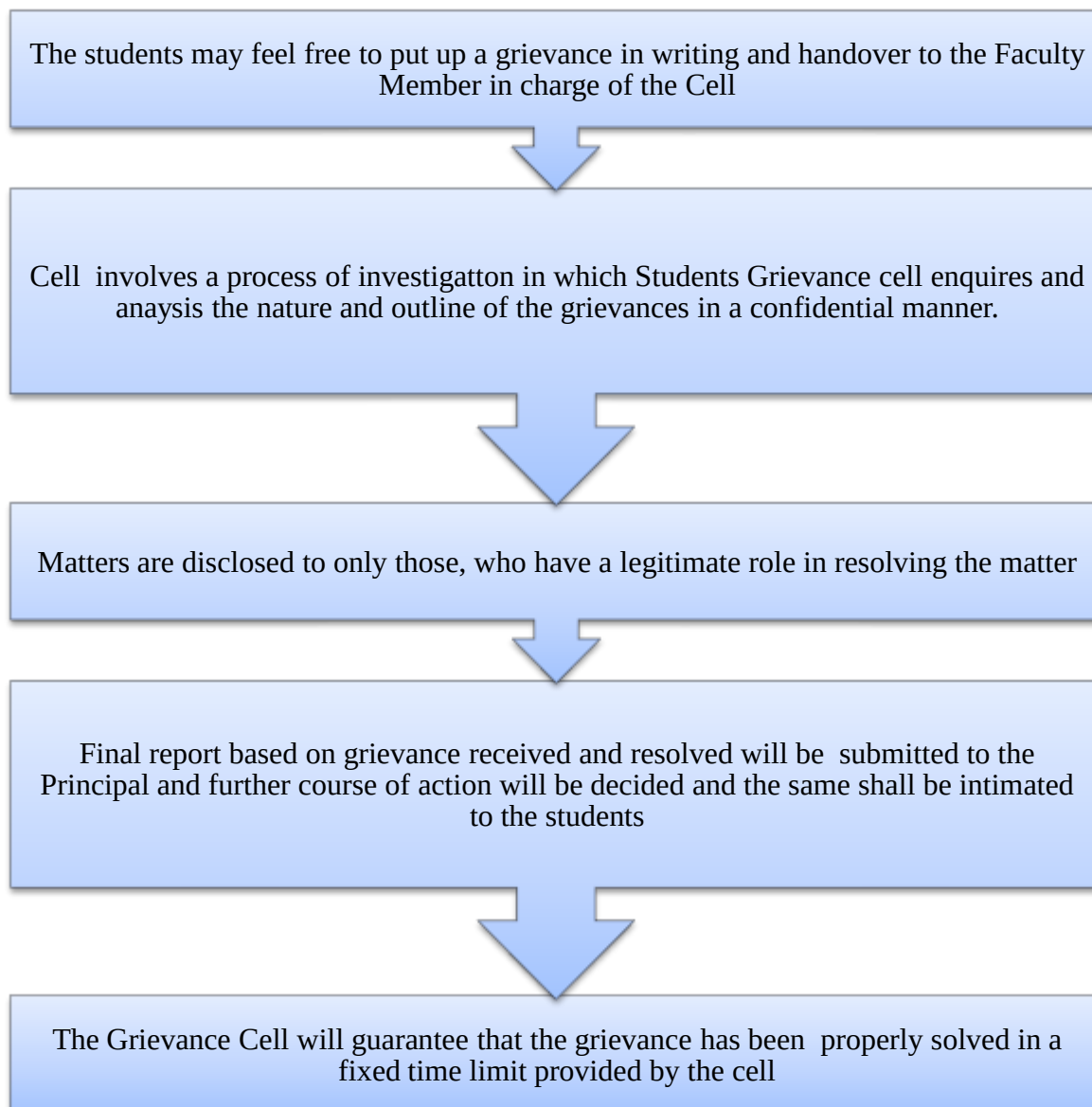
STUDENTS GRIEVANCES AND REDRESSAL /
COUNSELING CELL REPORT

ANNUAL REPORT
2022-23

The Re-Constitution of the Standing committee to handle the grievances of the students of Jindal College for Women is revised as follows with immediate effect and further orders:

Sl No	Name	Designation	Department
1	Prof.Veena T	Chairperson	Principal
2	Ms. Kodhai P	Secretary	Management
3	Mrs.Yashaswini	Member	Commerce
4	Dr. Komala J	Member	Commerce
5	Ms.Veena k Anand	Member	Commerce
6	Ms. Varsha Sharma	Member	Language
7	Dr. Anitha BG	Member	Science
8	Ms. Srilakshmi	Member	Science
9	Mrs. Kavyashree NS	Member	Computer Science
10	Ms. Arpitha M	Student Member	B.Com
11	Ms. Sowmya DK	Student Member	B.Com
12	Ms. Gagana BK	Student Member	BBA
13	Ms. Pallavi	Student Member	B.Sc
14	Ms. Shamala SN	Student Member	BCA

Grievance Redressal Procedure



CONTENTS:

- Introduction
- Aims and objectives
- Functions
- Rules and regulations
- List of activities
- Conclusion

INTRODUCTION:

The Student's Grievance Redressal Cell desires to promote and maintain a conducive and unprejudiced educational environment.

AIMS AND OBJECTIVES:

The objectives of Students Grievance Redressal Cell include the following:

- To support, those students who have been deprived of the services offered by the College, for which she is entitled.
- To make officials of the College responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.

The Cell enables a student to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the College. 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias".

FUNCTIONS:

- Redressal of Students' Grievances to solve their academic and administrative problems.
- To co-ordinate between students of different Departments / Sections to redress the grievances.
- To guide ways and means to the students to redress their problems.

RULES AND REGULATIONS:

- Student Grievance Redressal Cell has been constituted for the redressal of the problems reported by the students with the following objectives:
- Upholding the dignity of the Institution by ensuring strife free atmosphere in the Institute through promoting cordial student-student relationship and student teacher relationship etc.
- To support, those students who have been deprived of the services for which she is entitled.
- To make teaching and supporting staff responsive, accountable, courteous in dealing with the students
- To ensure effective solution to the student grievances with an impartial and fair approach
- Encouraging the students to express their grievance/problems freely and frankly without any fear of being victimized
- Advising the students to respect the right of dignity of one another and show restraint and patience whenever any occasion arises.
- Advising the students to refrain from inciting students against other students or teachers and institute Administration
- Ragging in any form is strictly prohibited in and outside the institution.
- Any violation of ragging or disciplinary rules should be urgently brought to the notice of the Principal/Disciplinary Committee of the Institution.

LIST OF ACTIVITIES:

- Counselling session by counsellors
- Awareness program on drug addiction and harmful effects of drugs.
- Class based group counselling sessions by faculty members.
- Remedial Classes

REPORT OF THE ACTIVITIES:

✓ Counselling session by counsellors

A Counselling session on Moral values and ethical principles for second year students was organized by Counselling Cell in association with IQAC on 10th January 2023 at 2.30 pm at college auditorium. Dr. Thukaram S and Mr. Shivalingaiah were the speakers of the day. The Session began with an introduction to moral values and the golden words which the students should adhere to and use in their daily lives. This led to an interactive discussion on what are the moral values and how adhering to them can make them better as human beings and have a positive impact on their lives.

✓ Awareness program on drug addiction and harmful effects of drugs.

An awareness Program was conducted to sensitize the student community on the harmful effects on drug & alcohol addiction on 27-06-2023. Mr. Prasanth, Sub – Inspector, Madanayakanahalli Police Station was the chief guest for the day. He advised the student audience to be cautious and stay away for the use of drugs. Mr. Prasanth quoted real life case studies to explain the dangers of drug usage. He also advised the students to take up any form of sports in order keep themselves active and engaged. He discussed various aspects of drug abuse emphasizing prevention and how to seek professional help. The students clarified their doubts and responded that the program was interactive.

✓ Class based group counselling sessions by faculty members.

Class based group counselling sessions were also organized before the examinations for guiding students to prepare for their examination.

- The aim of counselling cell is to provide comprehensive guidance programs that will equip students with necessary knowledge, attitude and skills to become mature and socially responsible individuals.

The following are the activities conducted under this cell

- Nurturing through the remedial teaching program.
- As far as academic counselling is concerned, students receive assistance on how to study and write the examination to get good marks. Special care is given by subject teachers.
- Mentoring through an individual counselling.
- Provide various comprehensive psychological services to students and resolve their emotional, behavioural, academic, and social issues.
- Providing counselling in the areas of:-
 - Stress management.
 - Emotional intelligence.
 - Self-awareness.
 - Learning disabilities.

✓ Remedial Classes undertaken

The college organized remedial classes for students who didn't perform well in the internal examination. The students were also given advice after class hours under remedial classes and were motivated by providing simple and direct learning material.

CONCLUSION:

The Committee aims at being a link between students, teachers and College administration. It is established to create a healthy and safe atmosphere for students of this esteemed College. The cell actively seeks to address issues on student front. The committee members acknowledge that in College there may be situations where individual student or group of students may have concern about the behaviour of others or the decisions of others or may have suggestions. Therefore student grievance and Redressal committee promotes timely and transparent resolution of these issues/ suggestions in a confidential manner.

NOTE: By considering the opinions given by the students in the feedback forms, the following recommendations were proposed.

- 1) Up gradation of Internet & WiFi Facilities can be done in the premises.
- 2) More number of Industrial Visits/field visits/Internships programmes can be planned and organized
- 3) Awareness can be created about the availability of different courses through training programmes by the experts.
- 4) Enhancement of placement facilities.

Photo Gallery:





